



DNV BUSINESS ASSURANCE

MANAGEMENT SYSTEM CERTIFICATE

Certificate No. 42239-2008-AE-GBR-UKAS

This is to certify that

Enghouse Interactive (UK) Ltd

Progression House
Pincents Lane
Reading
Tilehurst
RG31 4UH
United Kingdom

has been found to conform to the Management System Standard:

BS-EN-ISO 14001:2004

This Certificate is valid for the following product or service ranges:

Contact centre and telephone applications and software solutions and services, encompassing; sales, specification, development, delivery, implementation and support for channel partners and customers.

Initial Certification date:

30 April 2009

This Certificate is valid until:

24 April 2018

The audit has been performed under the supervision of:

Graham Wood
Lead Auditor



Place and date:

London, 28 April 2015

for the Accredited Unit:
DNV GL BUSINESS ASSURANCE UK LIMITED

Gurpal Kaur
Management Representative

Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.