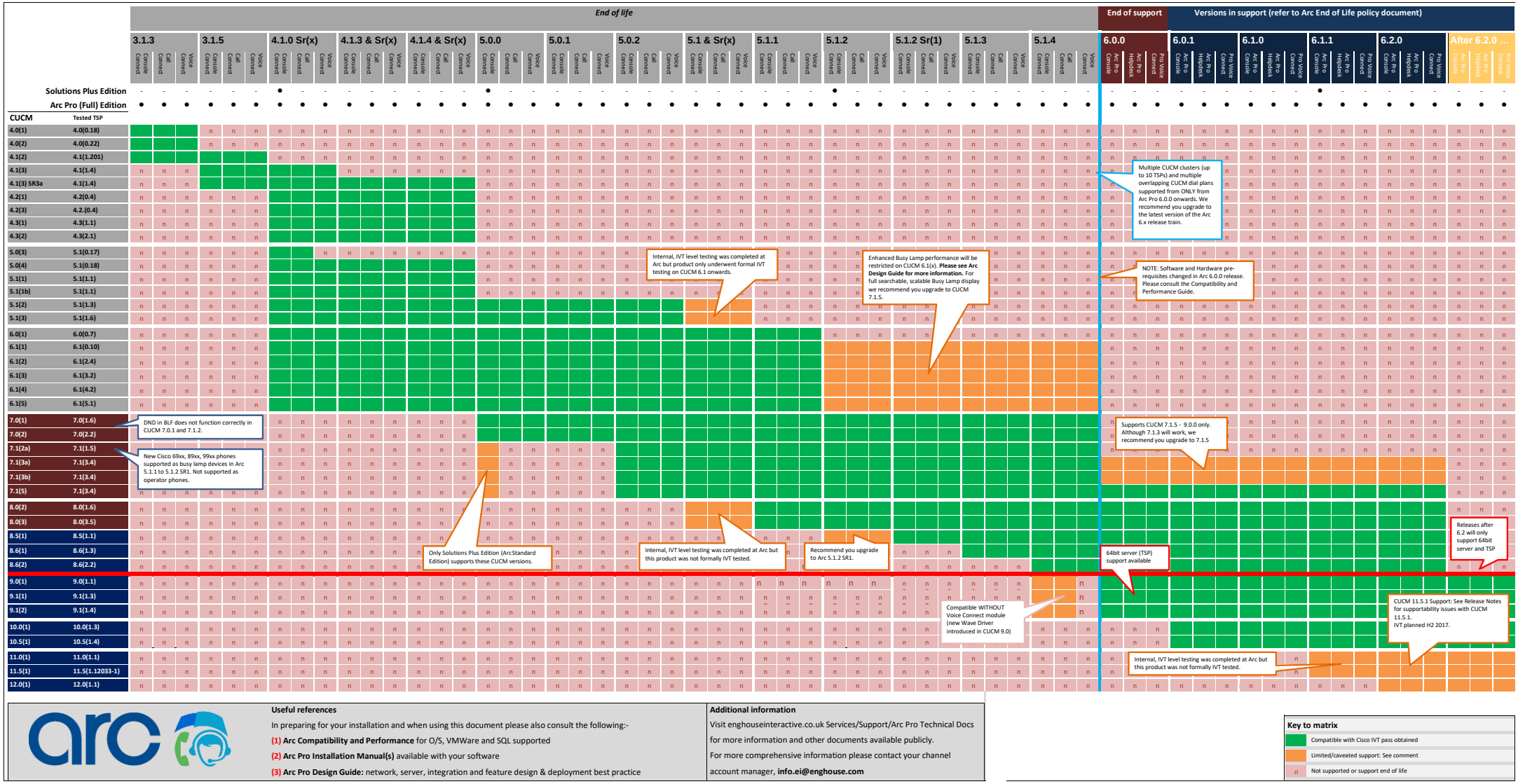
ARC PRO ATTENDANT CONSOLE AND CALL CENTRE for Cisco Unified Communications Manager: CISCO UC COMPATIBILITY MATRIX

This update: 31st July 2017



Useful references

In preparing for your installation and when using this document please also consult the following:-

(1) **Arc Compatibility and Performance** for O/S, VMWare and SQL supported

(2) **Arc Pro Installation Manual(s)** available with your software

(3) **Arc Pro Design Guide:** network, server, integration and feature design & deployment best practice

Additional information

Visit enghouseinteractive.co.uk Services/Support/Arc Pro Technical Docs for more information and other documents available publicly.

For more comprehensive information please contact your channel account manager, **info.ei@enghouse.com**

Key to matrix

- Compatible with Cisco IVT pass obtained
- Limited/caveated support: See comment
- n — Not supported or support end of life