



September 2022

Enhouse APAS - Immediate Update Required to Maintain Operations with Enhouse AND Phone Application Server (ANDtek APAS) when used in combination with Microsoft Exchange Online.

Issue:

An urgent update is required to your AND Phone Application Server solution if you are using it together with Microsoft Exchange Online (part of Office 365), because Microsoft has set the final date for the **End of Basic Authentication Support from Microsoft** in Exchange Online to October 1st, 2022.

Impact on Enhouse AND Phone Application Server (APAS)

This will impact you only if:

1. You are using **Exchange Online** as your email server
AND
2. You are using one of the following APAS modules/features
 - **Exchange Presence/Calendar integration:** no Exchange info will be shown anymore
 - **Exchange Directory integration:** no Exchange Directory info will be available

Corrective Action Required:

1. Microsoft has provided a one-time option to extend the use of 'Basic' authentication to end of December 2022, see this [Basic Authentication Deprecation in Exchange Online – September 2022 Update](#).
 - Impacted customers must execute these steps before the end of September!
2. APAS 6.4.1 will be released mid-September 2022 and will support 'Oauth' authentication. Customers using Exchange Online should upgrade to APAS 6.4.1 before the extended deadline of end December 2022.

Drop Dead Date:

This is rapidly approaching – 30 September, 2022/ 31 December, 2022

If you are impacted by this change or have any questions, please contact your support representative at ce.support@enghouse.com.

Please take action now to prevent any impact to your ongoing business operations.

Further help:

[Customer Support Portal](#)

[Partner Support Portal](#)