

MAKE THE MOVE TO A COLLABORATIVE CONTACT CENTRE

ENGHOUSE INTERACTIVE:
CONTACT CENTRE MIGRATION MADE EASY

9/10

employees say mobile tools and collaboration services have improved their productivity.



88%

of people consider it important to speak to an expert quickly when they contact an organisation.

CONTACT CENTRE COLLABORATION

Businesses of all shapes and sizes are moving from traditional PBX to Unified Communications, integrating their contact centre for greater collaboration, enabling them to:



Provide a consistently outstanding customer experience, around the clock



Make life easier for hard-working agents and employees



Sweat your investments and save money on management

No one knows more about Contact Centre collaboration than **Enghouse Interactive**

ENGHOUSE INTERACTIVE

Your ideal contact centre migration vendor

“Our product portfolio and underlying infrastructure is designed to support migration. We get customers where they need to be, seamlessly and successfully.”

Alex Black,
CTO, Enghouse Interactive

As specialist contact centre providers, Enghouse Interactive can help you realise your vision for agile communications infrastructure smoothly, swiftly and securely.

Platform-agnostic and accredited with the leading PBX and Unified Communications platforms, we'll maximise your existing technology investments to give you a 360-degree view of your customers.

Challenger, Gartner Magic Quadrant for Contact Centre Infrastructure

Reliable with over 35 years contact centre expertise

Platform agnostic, accredited with leading PBX and UC vendors

15,000+ customers
1 Billion interaction processed by day

600+ customers use our contact centres in a Microsoft environment

Microsoft Gold Partner – in top 1% of Microsoft's partner ecosystem

MAKING THE JOURNEY TOGETHER

We work closely alongside you to assess your possible migration paths, choose the best option, then transition you smoothly and with minimal disruption to your existing operations.

HAVE IT YOUR WAY - MIGRATION PATHS



DEPLOYMENT OPTIONS

Whether you are looking for a true cloud platform, managed service or on premise or a mixture we can help.



COLLABORATION

Enghouse integrates with leading unified communications platforms such as Microsoft, Cisco to name a few. The move to digital transformation brings collaboration and the contact centre together.

Learn the migration paths to help to pilot, prove and migrate.

READY TO MAKE YOUR JOURNEY?

Find out how to migrate your Contact Centre faster, more easily and at lower cost.

[Find out more](#)