



Vidyo®

An  Enghouse Company

Ambulatory Care

Improve Outpatient
Outcomes with Video



Use Cases

- Specialist access with or without a primary care provider (PCP)
- Remote consultations with PCP
- On-demand access to specialists
- On-demand emergency care or 24/7 access

Benefits

- Expand patient access by increasing access to specialist care, scheduled or on-demand
- Improve outcomes for chronic cases through streamlined chronic disease case management and care coordination
- Reduce emergency department use and preventable readmissions by engaging with patients in their home environment
- Improve patient satisfaction by making appointments easy and convenient

Healthcare Challenge

The delivery of NHS outpatient services is substantial in scale and complexity. There are many challenges, such as access to specialists, management of chronic disease states, unnecessary readmissions and patient attrition. There is the potential to redesign and improve. There are many opportunities from supporting patients to manage their conditions, to streamlining the booking process for patients, to delivering digital pathways in their entirety.

Many health systems have implemented some form of virtual care in the inpatient setting to help them achieve the goals of reduced costs, improved outcomes, and increased patient satisfaction. And now, many of these leading health systems are turning to a virtual care strategy in the ambulatory environment as well to help them achieve these same goals and expand services.

Vidyo Solution

For health systems considering transforming their delivery model to include ambulatory virtual care, VidyoConnect™ and vidyo.io provide an integrated approach to postoperative follow-ups, patient monitoring, on-demand specialist access, peer-to-peer collaboration, care coordination, and case management.

VidyoConnect Healthcare Edition is a real-time video solution that delivers quick-start telehealth applications. VidyoConnect can be easily integrated with the provider's EHR solution and workflows, browser- and mobile-based patient portals, and existing scheduling tools.

VidyoConnect offers a unified user experience across mobile, desktop, and web platforms. The ability to connect from anywhere can enrich the patient-provider experience with the addition of multi-participant capabilities, remotely operated pan-tilt-zoom cameras, medical exam cameras, and digital stethoscopes. VidyoConnect delivers the consistency, ease of use, and rich features that drive clinical adoption across the care continuum.

For health systems with in-house development that create custom applications, vidyo.io provides a complete toolkit for developers, with a robust interoperability layer allowing maximum flexibility and deep integration into custom workflows, facilitating greater product adoption.



"Virtual care is here to stay. It's not a fad. It is becoming much more commonplace and people will expect it from their physicians."

-Lauren Faison
Tallahassee Memorial Healthcare

Anticipated Results

Whether opting for the turnkey approach of VidyoConnect or the deeply embedded experience that vidyo.io can offer, health systems have the opportunity to transform their care delivery model into one that dramatically improves clinical efficiency, outcomes, and satisfaction while keeping costs under control. Here are some of the results you can expect from a strong virtual care program in the ambulatory setting:

- Increased access to specialists
- Improved chronic disease case management and care coordination
- Reduced emergency department use and preventable readmissions
- Improved patient satisfaction

Feature Overview



Clinical Program Strategy and Design

Access to our clinical program managers and adoption services teams to maximize the return on your investment



HIPAA Support

BAA support, 128-bit encryption, no PHI storage



Clinical Peripherals

Built-in support for stethoscopes, otoscopes, and other clinical devices



Whiteboard

Collaboration with peers or patients



Far-End Camera Control/PTZ

Ability to control remote cameras from any platform



Cloud-Delivered Video

Network adaptation technologies for dynamically optimized video available anywhere, anytime



Call Recording

Optional call recording for consult review or patient education training



Interoperability

Built-in integrations with top EHRs (Epic, Cerner, Allscripts) and other clinical tools



High-Quality Audio/Video

High-quality audio and video to replicate the in-person experience



Multichannel Design

Consistent experience over all channels — web, mobile, desktop



Click-to-Connect

Designed with clinicians and patients in mind — one click to join a conference



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