

NTWphone

Group Services

NTFW®

ADVANTAGES

- Groups with up to 30 members
- Group Service usage directly on the phone or in Jabber
- Colored status display
- Optical and acoustic signalling
- Easy pick-up and forwarding of calls
- Pick-up pop-up
- List of group's lost calls
- Direct calls to group members
- Call forwarding within group
- Hidden members
- Central web administration

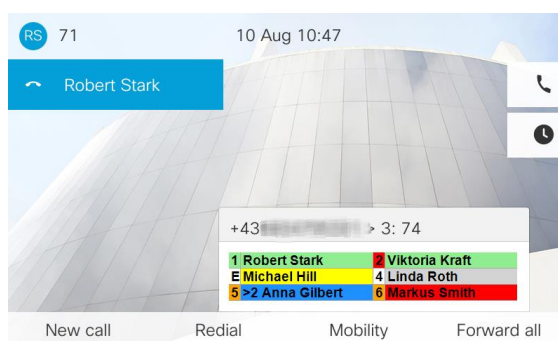


Group display on phone

The NTWphone Group Service provides a group service interface on the phone. Up to 30 members may be displayed under a unique group name. Groups may be easily created, edited or deleted and members may be added or removed via the web administration.

The respective member status is visible at all times. The display is in real-time and even visible during an active call:

- Available
- Busy (internal or external call)
- Caller ringing (internal or external call)
- Caller ringing on busy
- Forwarding active
- Not available
- Pause
- Status CUCM IM & Presence

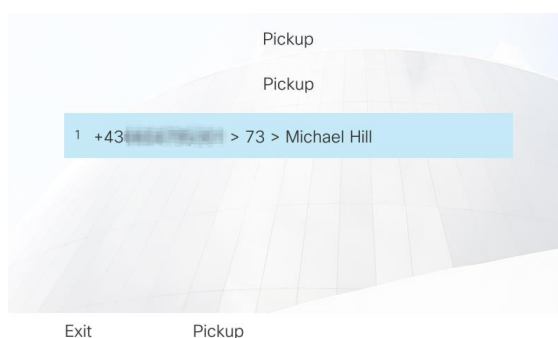


Status display of all group members in real time

Group functionality made easy

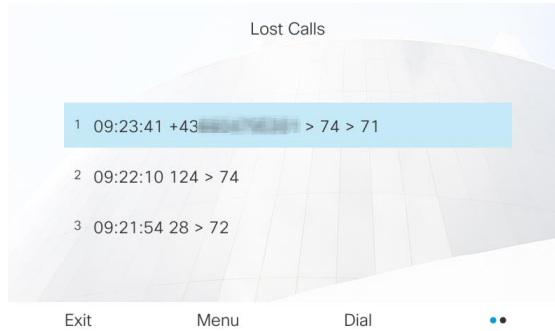
Each incoming group call is signalled optically and acoustically. The calls may be picked up or forwarded easily with a single button.

All group functionalities can be used from the phone. A call to another member is initiated in an instant. At the same time, it's possible to forward incoming calls to another group member.



Pick-up: get group call directly on phone

Lost group calls are displayed in a list. A call may be initiated from this list with the single push of a button.



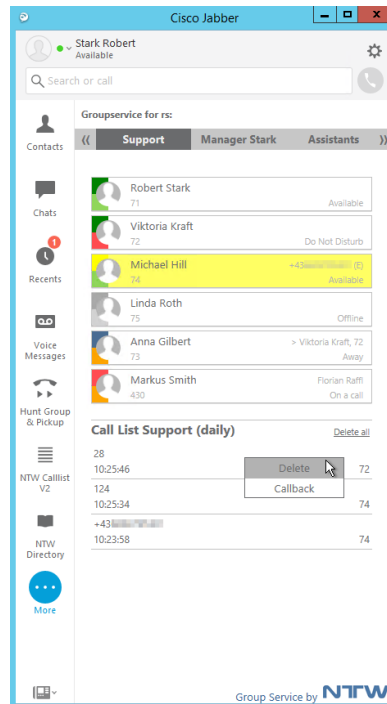
List of all lost group calls

Hidden Members

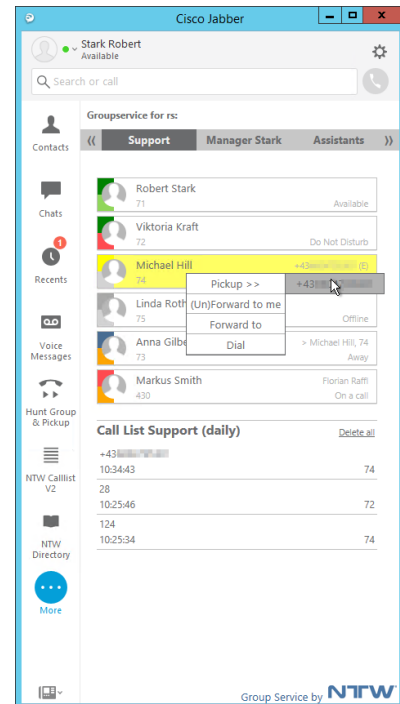
The status of “Hidden Members” is not shown in the group display, though those members may use the group functionalities on their phones without restrictions.

Group Services with Jabber

The complete group functionality is also available within Cisco Jabber.



In Jabber: Group status display and lost calls



In Jabber: Pick-up call



Prerequisites

Hardware

4 CPUs (Cores)
8 GB RAM
Gigabit-/Fast-Ethernet network interface card
120 GB hard disk for installation
Virtualization supported (VMware & HyperV)

Software

Microsoft Windows 2019 or 2016
NTWphone Server

ICT system

Cisco Unified Communications Manager 10.x (and higher)

Phones

Cisco IP Phone series with graphic display and Jabber

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